

## PATENT

instruct the end users to install) the program to be upgraded 180, the communications program 185, the script processing program 190 onto each individual computer 100. These programs may be installed using conventional methods, such as using a special purpose installation program stored on a suitable storage medium.

Replace the paragraph on page 12, line <sup>12</sup>21 through page 13, line 4 with the following:

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9/21/08

Although the present invention has been described in detail with reference to certain examples thereof, it may be also embodied in other specific forms without departing from the essential spirit or attributes thereof. For example, the present invention may be used to install new programs onto the computer 100 and/or to delete unnecessary programs from the computer 100. It may also be used to initiate periodic maintenance tasks, such as defragmenting the hard disk drive, scanning the computer 100 for computer viruses, backing up data, and the like. The present invention, and components thereof, are also capable of being distributed as a program product in a variety of forms, and applies equally regardless of the particular type of signal bearing media used to actually carry out the distribution. Examples of suitable signal bearing media include, without limitation: recordable type media, such as floppy disks and CD-RW disks, CD-ROM, DVD, and transmission type media, such as digital and analog communications links. In addition, some embodiments may replace or supplement the text script 242 in Figure 2B with binary code. These embodiments may be desirable because they will require fewer resources from the end user's computer.